

CUSTOMER SATISFACTION SURVEY

1. Please rate your satisfaction with Signal Ltd as your fabric labels & ribbons supplier based on the following characteristics:

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied

Quality of the products I order
Price - Quality ratio of the products I order
My Payment Conditions
Production and Delivery time I get
Handling my Enquiries adequate and on time
Providing clear, complete and accurate quotation

2. All things considered, how does Signal Ltd. compare with other Suppliers of printed fabric labels & ribbons?

Better
About the same
Not as Good
I order labels & ribbons only from Signal Ltd.

3. How long have you been a Customer of Signal Ltd.?

Less than 1 year
1 to 5 years
More than 5 years

4. Would you like to comment your satisfaction ratings or share anything else? You can do that in the text box below.

Thank you kindly for your assistance!

The Signal Team